

FUJITSU Enterprise Postgres 14

Collecting failure investigation
data using FJQSS

Community Edition

Windows/Linux



Preface

Purpose of this document

This document explains how to collect information for initial investigation using FJQSS (Information Collection Tool), when issues occur while building the environment of FUJITSU Enterprise Postgres Community Edition or during its operation.

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Chapter 1 Collecting Failure Investigation Data

If the cause of an error that occurs while building the environment or during operations is unclear, data must be collected for initial investigation.

This chapter describes how to collect data for initial investigation.

Use FJQSS (Information Collection Tool) to collect data for initial investigation.



See

Refer to the FJQSS manual for information on how to use FJQSS.

Refer to the following manual for information on how to use FJQSS:

In the [Apps] menu, select [FJQSS (Information Collection Tool)], and then click [FJQSS User's Guide].



Note

- When using FJQSS to collect data for initial investigation, you must set the following environment variables:

- Environment variables required for using FUJITSU Enterprise Postgres

Configure the environment variables in the server with the newly created instance.

Set the following environment variables:

- PATH environment variables

Add the installation directory "/bin".

- MANPATH environment variables

Add the installation directory "/share/man".

- LD_LIBRARY_PATH environment variables

Add the installation directory "/lib".

- PGDATA

Set the data storage destination.

- PGPORT

Set the instance port number. This does not need to be set if the default port number (5432) has not been changed.

- PGUSER

Set the database superuser.

Set the database superuser so that client authentication is possible.

FJQSS establishes a TCP/IP connection with the template1 database and collects data from the database.

- FSEP_HOME

Set the FUJITSU Enterprise Postgres installation directory.

- When using FJQSS to collect data for initial investigation, a window will be displayed for you to set the following environment variables:

- PGDATA

Set the data storage destination.

- PGPORT

Set the instance port number. This does not need to be set if the default port number (5432) has not been changed.

- PGUSER

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FJQSS establishes a TCP/IP connection with the template1 database and collects data from the database.
