

Fujitsu Enterprise Postgres

Support Guidebook



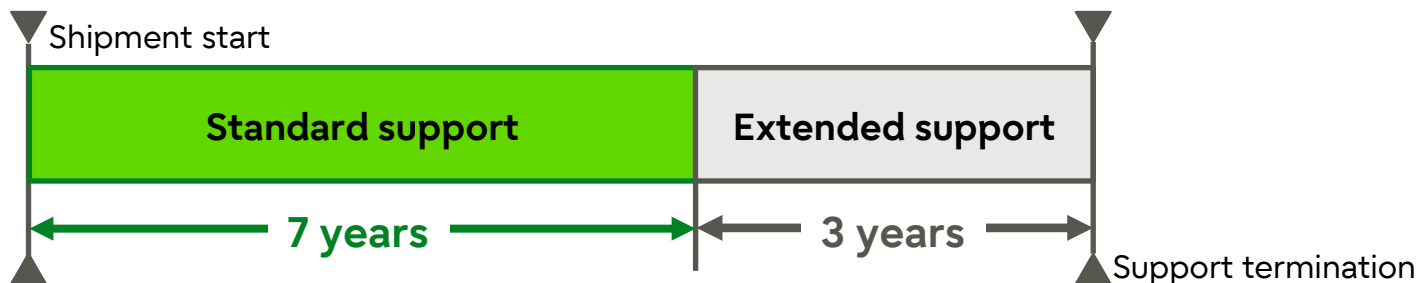
Contents



- Support lifecycle policy
- End of support schedule
- Patch provision
- Upgrade policy

● Support period

- Provides support for 7 years from the launch of a major version of the product.
- Upon agreement, Extended Support may be available for certain Fujitsu programs after support for a version has been terminated (charged additionally).
- Even within the Support Period, Fujitsu shall cease to provide the Support when the respective vendor(s) have terminated support for the prerequisite environment of the Software that includes hardware, operating system, and software.



● Standard support

- QA / Trouble reception and answer
- Provide maintenance patches
- Provide security patches

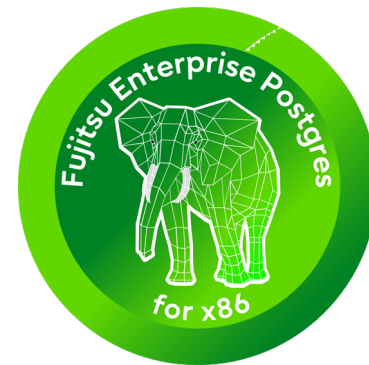
● Extended support

- Extended support is not available for versions 9.5, 9.6, 10, 11, 12, and 13.

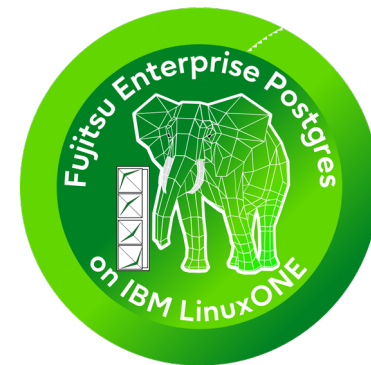
End of support schedule

1/4

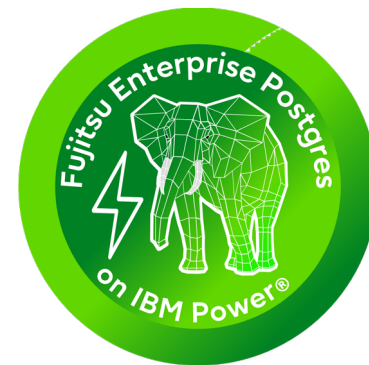
Fujitsu Enterprise Postgres (x86)			PostgreSQL	
Version	Shipment start	End of Support	Version	End of Support
17	Dec 2, 2024	Dec 31, 2031	17	Nov 2029
16	Jun 17, 2024	Jun 30, 2031	16	Nov 2028
15	Apr 3, 2023	Mar 31, 2030	15	Nov 2027
14	Feb 1, 2022	Mar 31, 2029	14	Nov 2026
13 SP1	Aug 4, 2021	Mar 31, 2029	13	Nov 2025
13	Apr 1, 2021	Sep 30, 2027		
12 SP1	Aug 4, 2021	Mar 31, 2029	12	Nov 2024
12	Jul 1, 2020	Sep 30, 2027		
11	May 7, 2019	Sep 30, 2027	11	Nov 2023
10	Oct 1, 2018	Sep 30, 2027	10	Nov 2022
9.6	Sep 4, 2017	Sep 30, 2027	9.6	Nov 2021
9.5	Mar 23, 2016	Mar 31, 2025	9.5	Feb 2021



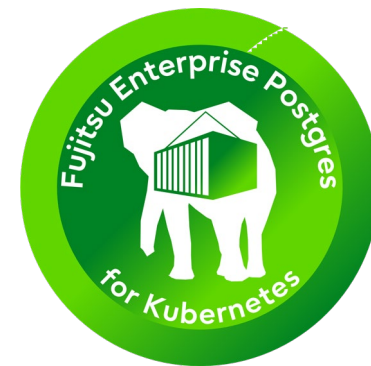
Fujitsu Enterprise Postgres on IBM LinuxONE		
Version	Shipment start	End of Support
17	Dec 2, 2024	Dec 31, 2031
16	Jun 17, 2024	Jun 30, 2031
15	Apr 3, 2023	Mar 31, 2030
14	Mar 10, 2022	Mar 31, 2029
13	Apr 1, 2021	Mar 31, 2029
12	Sep 28, 2020	Mar 31, 2029



Fujitsu Enterprise Postgres on IBM Power®		
Version	Shipment start	End of Support
17	Dec 2, 2024	Dec 31, 2031
16	Jun 17, 2024	Jun 30, 2031
15	Apr 3, 2023	Mar 31, 2030
14	Apr 1, 2022	Mar 31, 2029



Fujitsu Enterprise Postgres for Kubernetes		
Version	Shipment start	End of Support
17	Dec 2, 2024	Dec 31, 2031
16	Jun 17, 2024	Jun 30, 2031
15	Apr 3, 2023	Mar 31, 2030
14	Mar 18, 2022	Mar 31, 2029
13	Oct 20, 2021	Mar 31, 2029
12	Apr 28, 2021	Mar 31, 2029



● Maintenance patch

- Release until the community version of PostgreSQL becomes EOL.
- It is released in conjunction with regular minor upgrades (once every three months) of the community version of PostgreSQL.
- If there is a serious issue with a tool bundled with Fujitsu Enterprise Postgres (e.g., pgBackrest, pgAdmin, etc.) and Fujitsu determines that it will have a significant customer impact, we will also provide a minor upgrade of the bundled tool to coincide with the periodic minor upgrade of the community version of PostgreSQL.

● Security patch

- If an important security patch other than a minor patch is released by the community, Fujitsu will provide it on an ad hoc basis.
- During Fujitsu's support period, security patches will be provided on an ad hoc basis to fix defects in Fujitsu Enterprise Postgres functionality.
- If there is a security bug in the community version of PostgreSQL that has gone EOL, Fujitsu will determine the impact on the customer and provide a patch.
- This policy also applies to bundled tools (pgBackrest, pgAdmin, etc.) shipped with Fujitsu Enterprise Postgres.

● Basic Policy

- End customers with a valid subscription license of Fujitsu Enterprise Postgres have the right to upgrade the software to the later version of the same edition.
- As Standard Edition has been discontinued after version 10, Fujitsu Enterprise Postgres 9.x **SE** customers are allowed to upgrade to Advanced Edition of Fujitsu Enterprise Postgres 10 or later version.
- After upgrade, the end customer must pay the applicable subscription fee set for each version at renewal time. Subscription fee is calculated based on the number of cores.

● Special case

- **End customers who have used Fujitsu Enterprise Postgres 9.x since before version 10 GA (Oct 2018)** are allowed to use Fujitsu Enterprise Postgres 10 or later version at the price of version 9.x after upgrade

Fujitsu Enterprise Postgres



For more, visit our website at postgres.global.fujitsu.com 



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